



October 5, 2009

Tim Gard  
Tim Gard International

Dear Tim,

A big thank you from all the LOMA staff for your fantastic presentation at our 2009 LOMA Annual Conference and Conferment!

You received the highest marks on our evaluation of any speaker in our history. I knew you would be a big hit but you truly exceeded our expectations! My only concern was that someone would choke due to all the laughing.

Many of our customers told us that they have changed their perspective on many of their daily stressful situations due to your presentation. I have to say for myself, from now on I will always have a smile on my face as I wait for my luggage at the airport – even without the chicken legs coming down the chute.

I hope we have the opportunity to work together again very soon. It would be an honor.

Sincerely,

AVP, Meetings and Conventions  
LOMA & LIMRA