

March 4, 2016

Tim Gard

Dear Tim,

Re: HealthCare Service Excellence Conference – 2016

Passionate, motivating, caring, inspiring, informative, awesome, and authentic. These are just some of the descriptions used by our attendees to articulate their experience at the 2016 HealthCare Service Excellence Conference in Phoenix, AZ.

We are absolutely delighted with the success of our conference, which was reflected in our overall rating of 4.9 out of 5. Your participation was a huge part of our success.

Your general session: "Laughter Becomes You" was well received from our conference attendees, who rated it a 4.96 out of 5.

"Gifted comedian and storyteller! So Creative! Love how he cracked us up while reminding us 'goofy is good' and therapeutic!"

"Best presentation I have seen. What great humor! Laughter is the best medicine."

Tim, what a privilege for us to have you on our stage! Please don't hesitate to use us as a reference, as we would be honored to rave about you to other meeting planners.

Once again, thank you for your amazing contribution to our success. You truly made a difference!

Enthusiastically,



Conference Founder

P.S. Absolutely sensational Tim!