



10 October 2003

Mr Tim Gard, CSP
Comic Visions. LLC

Dear Tim,

Further to our ongoing discussions over the past month, I wanted to formally thank you for your involvement our recent sponsorship of the Travelscene National Conference in Cairns.

The feedback from your presentation has been ongoing and I can't tell you how fantastic it is to be working with a truly professional operator such as yourself. Your approach to the conference was both calming and reassuring to both myself and the team during a very business period. In particular, your attention to detail and ensuring that we felt comfortable with the content and flow of your presentation certainly stood out.

I strongly believe your style and genuine approach to our "unique" industry was a key success factor, which enabled the audience to automatically relate to you and maintained their interest throughout the presentation and well into the evening.

Tim, I have thoroughly enjoyed working with you on this event and look forward to involving you in future projects within my sales portfolio.

Warmest regards

National Account Manager
Qantas Australia Sales