

March 4, 2016

Tim Gard

Dear Tim,

**Re: HealthCare Service Excellence Conference – 2016**

Passionate, motivating, caring, inspiring, informative, awesome, and authentic. These are just some of the descriptions used by our attendees to articulate their experience at the 2016 HealthCare Service Excellence Conference in Phoenix, AZ.

We are absolutely delighted with the success of our conference, which was reflected in our overall rating of 4.9 out of 5. Your participation was a huge part of our success.

Your general session: "Laughter Becomes You" was well received from our conference attendees, who rated it a 4.96 out of 5.

*"Gifted comedian and storyteller! So Creative! Love how he cracked us up while reminding us 'goofy is good' and therapeutic!"*

*"Best presentation I have seen. What great humor! Laughter is the best medicine."*

Tim, what a privilege for us to have you on our stage! Please don't hesitate to use us as a reference, as we would be honored to rave about you to other meeting planners.

Once again, thank you for your amazing contribution to our success. You truly made a difference!

Enthusiastically,



Conference Founder

P.S. Absolutely sensational Tim!



November 13, 2004

Tim Gard CSP

Dear Tim:

**Re: World Class Presentation at the 5<sup>th</sup> Annual HealthCare Service Excellence Conference, San Rafael, California – Nov 3-5, 2004**

On behalf of the enthusiastic participants attending your presentation, *“Developing a Comic Vision”* at the 5<sup>th</sup> Annual HealthCare Service Excellence Conference, would you please accept our sincere appreciation for the World Class job you did in preparing and delivering an excellent presentation.

The average rating on this presentation was 4.95 out of 5 and following are a few sample comments from our attendees:

*“Tim Gard was excellent. I hurt from laughing.”*

*“Tim Gard – outstanding – clear differentiation between Comic Vision and being a comedian.”*

*“Tim was so great! I will take what he taught to heart and use it!”*

Once again, my heartfelt thanks for your exceptional presentation. Please do not hesitate to use my name as a reference for future presentations to other groups.

Enthusiastically,

Conference Chair